

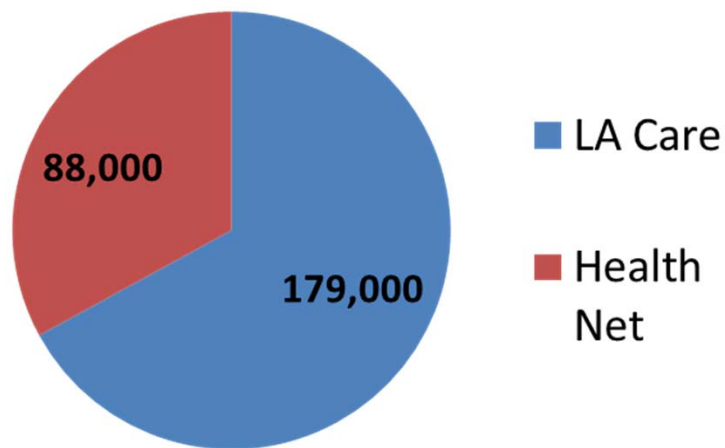
Our Future Under the Affordable Care Act (ACA)

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DEPARTMENT OF HEALTH SERVICES**

OCTOBER 2014 Update

DHS Medi-Cal Managed Care Enrollment

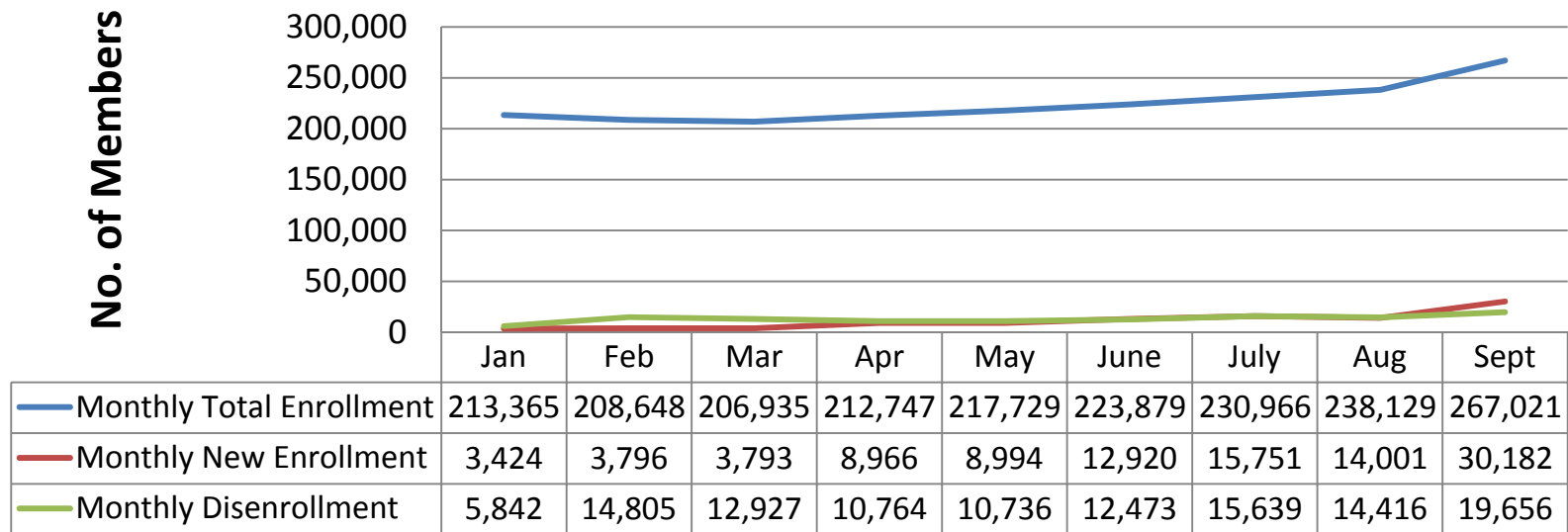
- As of September 2014, total Medi-Cal Managed Care enrollment was 267,000



- LA Care and Health Net continue to assign 75% of default Medi-Cal expansion enrollment to DHS
- Distribution of DHS enrollment from LA Care:
 - 52% enrollees due to default assignment
 - 40% enrollees due to prior DHS affiliation or family link
 - 8% enrollees due to patient choice (without prior DHS experience)

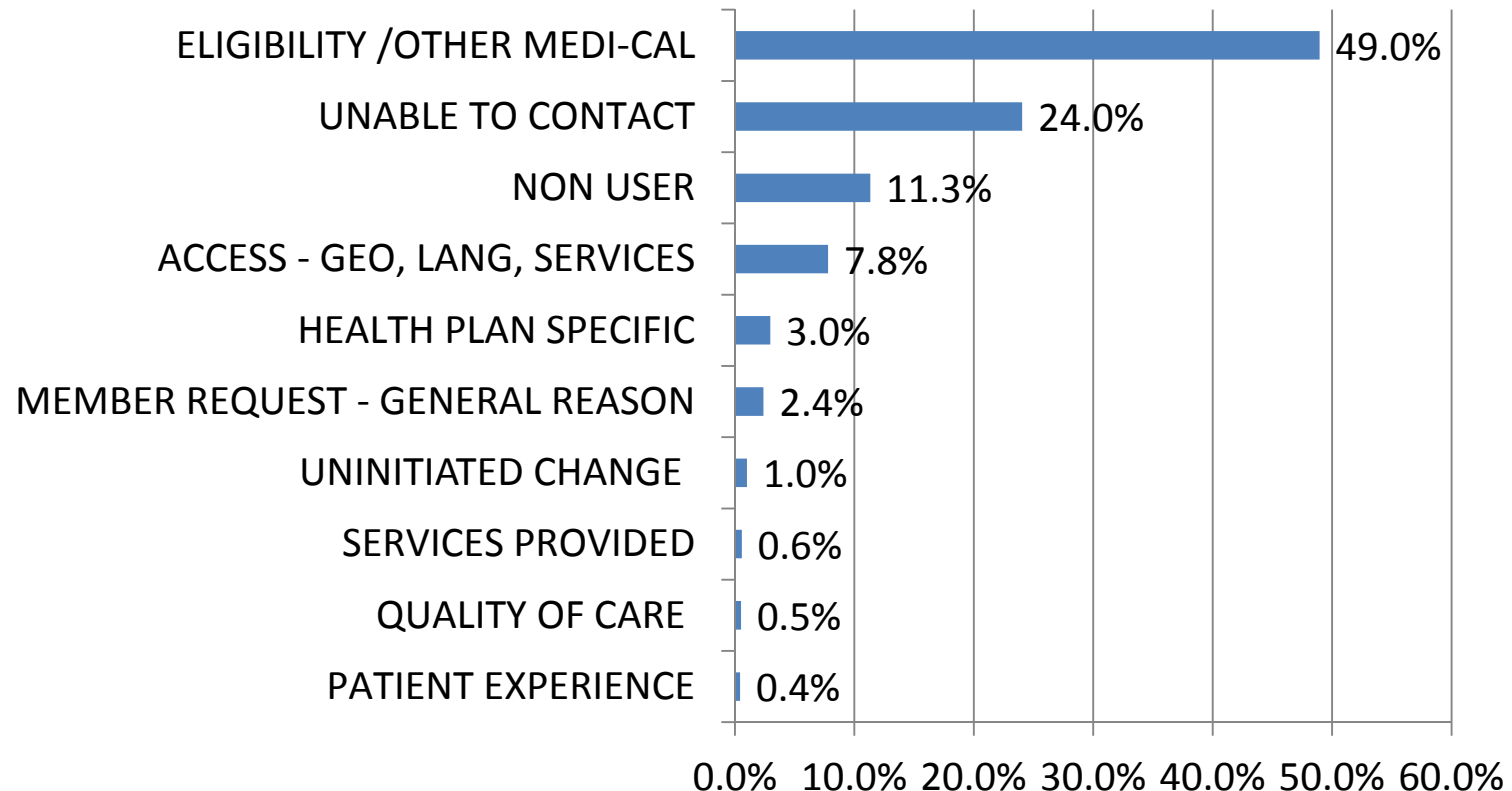
Enrollment and Disenrollment Trends

DHS Medi-Cal Managed Care Enrollment and Disenrollment (2014)



- Data is for both LA Care and Health Net managed care activity
- Monthly total includes any new enrollment and disenrollment activity
- Enrollments continue to outpace disenrollments: Average 6,700 net increase in monthly total enrollment
- Average 13,000 disenrollments monthly (eligibility, voluntary, unknown)

DHS Medi-Cal Disenrollment Reasons



DHS Managed Care Services (MCS) staff called a random subset of patients to determine disenrollment reasons (Jul to Sep 2014).

Covered CA Update

Statewide

- Covered CA enrollment into Health Insurance Plans (individuals) between Oct. 1, 2013 and Mar 31, 2014: **1,395,929**
- Open Enrollment period is: **Nov. 15, 2014 to Feb. 15, 2015**
- In Sept., Covered CA launched its community outreach campaign for 2015 - new grants to community groups and advertising campaign to attract new consumers
- Covered CA is contacting about 98,000 families that must resolve lawful U.S. residency eligibility (if proper proof is not provided by Sept. 30, 2014 then individuals risk termination of health coverage).
- Offering new family dental plans in 2015 (children and adults).



Los Angeles County

- From October 2013 through March 2014, **400,889** individuals in Los Angeles County enrolled in Covered California (subsidized or unsubsidized).
- This represents about **29%** of the state-wide enrollment (Los Angeles County makes up **31%** of those eligible state-wide)

Source: Covered California press release dated 05/7/14

DHS Managed Care Contracting Activities

Revenue contracts in place (Dec 2013 to Present):

- Capitated Plan: Health Net
- Fee-for-Service: Anthem; Care 1st; Health Net (Medi-Cal); Molina
- Pharmacy (contracted pharmacy benefit manager): CVS Caremark (Health Net)

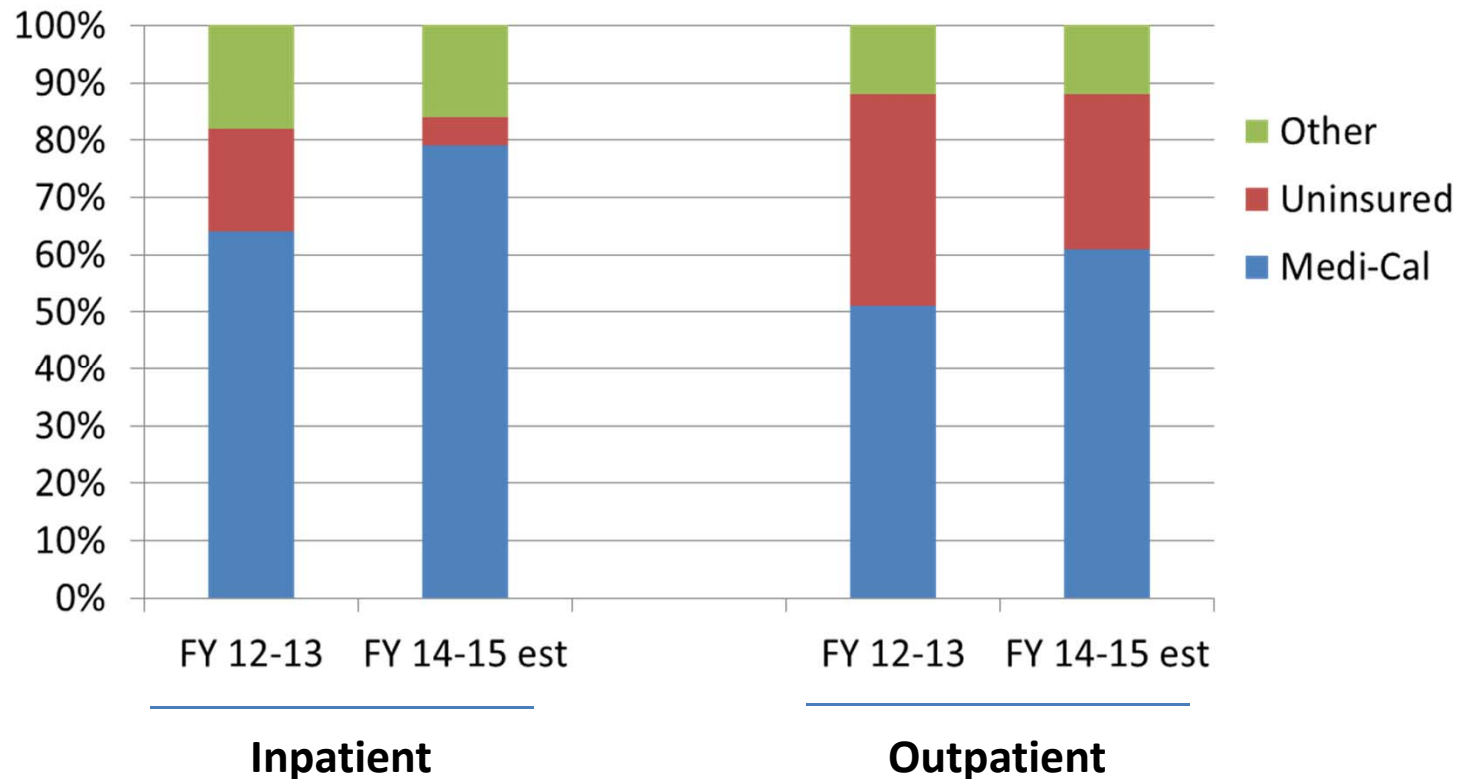
Contracts in development:

- Capitated: Molina
- Fee-for-Service: Cal Optima; Health Care LA IPA (expansion); Health Net (Rancho); LA Care (expansion)
- Pharmacy: MedImpact (LA Care)

Future contracting initiatives:

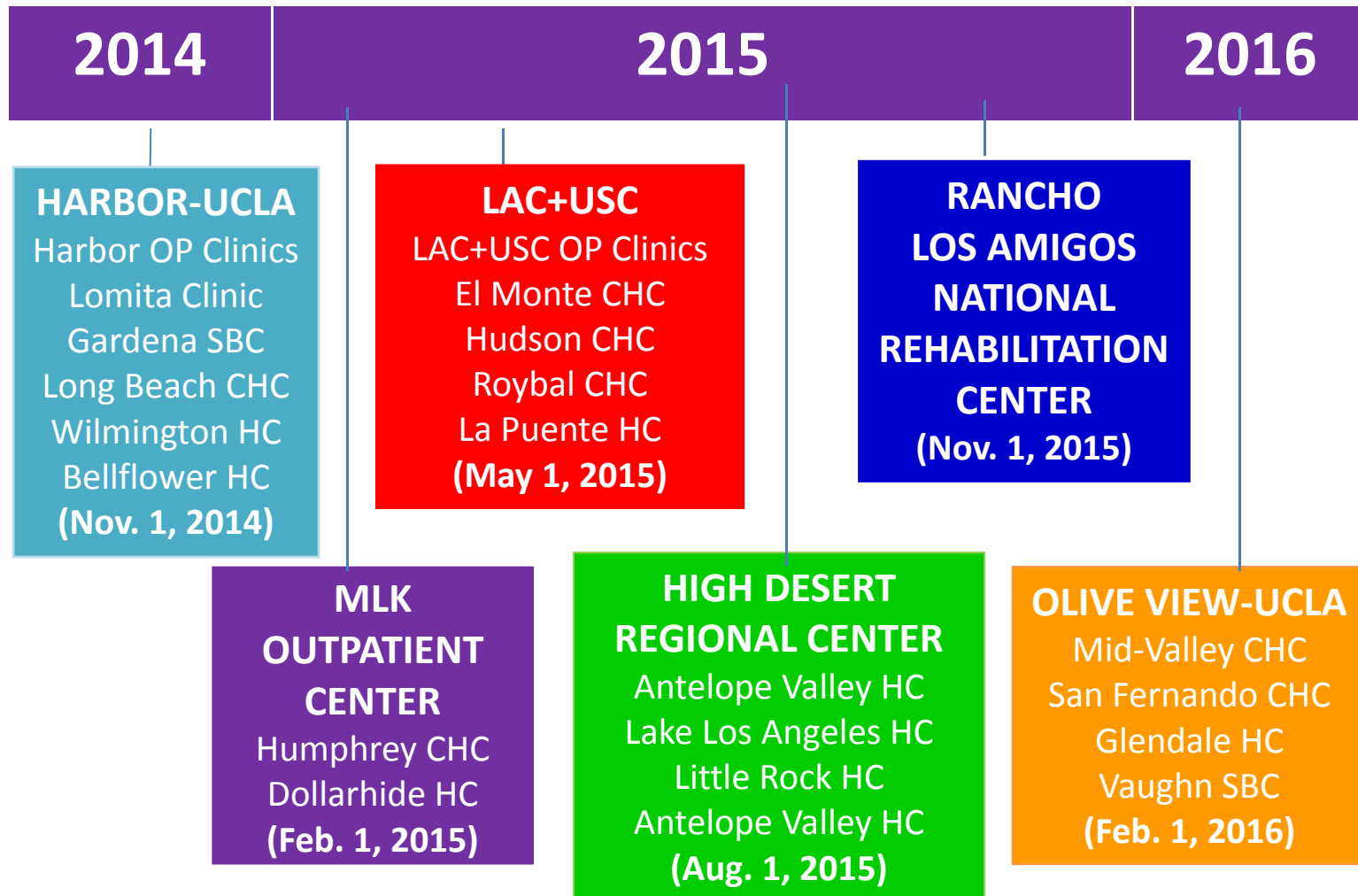
- Cal Medi-Connect
- Covered California
- Veterans Administration (specific to Rancho Los Amigos)

DHS Patient Payer Mix pre vs. post reform



DHS' patient payer mix has shifted toward Medicaid primarily due to the transition of patients from HWLA to Medicaid and implementation of Hospital Presumptive Eligibility

ORCHID Deployment Timeline



Harbor-UCLA Go-Live Tasks



Patient Data Conversion

- Upload pre-defined data from Sept 26 to Oct 31

Training

- All Harbor-UCLA end-users will be trained from Sept 22 to Nov 1

Technical

- Infrastructure upgrades completed on Sept 18
- Hardware deployment is on-going

Production Support

- Defining personnel & initiating maintenance training

Nurse Staffing Plan Update

Classification	Percent of Year 1 hiring completed as of mid-Sept 2014
Registered Nurse	100%
Licensed Vocational Nurse	33%
Certified Medical Assistant	82%
Nursing Assistant	60%
Unit Support Assistant	0%; exam is open with 500 applications
Clerk	24%
Dental Assistant	0%; exam is open; only 4 hires needed

- To date, 62% of the positions added in Year 1 of the NSP were filled in the first quarter of FY14-15.
- Training for staff hired into specialty areas (OR,ER,ICU) are provided by each hospital
- Training for staff (e.g., HIM) being transferred to the hospitals will be provided by facilities, DHS Office of Nursing Affairs, and Workforce Development Program

Housing for Health Updates

- South LA Recuperative Care with 38 beds opened Sept. 2014
- Star Primary Care Clinic specializing in care for homeless and formerly homeless individuals to open Oct. 2014
- HFH partnered with LA Family Housing to house 29 homeless DHS patients at Day Street Apartments this Summer
- HFH partnered with Clifford Beers Housing and will house 13 homeless DHS patients and their families at Burlington Family Apartments this Fall
- In 2014, 107 DHS patients have been housed using the Flexible Housing Subsidy Pool (DHS rental subsidy program)



Day Street Apartments

Lots done, Lots more to do!

- Although many of DHS' initiatives for health reform are underway and proving successful...
- There are many more steps to take as we accelerate our transformation

